We are FCC

Nº 10

FCC celebrates **its Annual General Meeting**



2019
Junta General
de Accionistas



Aqualia positions itself as leader in the water sector in the United Arab Emirates



FCC officially inaugurates its recycling plant in Houston (Texas)



FCC completes Line 2 of the Panama Metro

SUMMARY

Group FCC

Business
- Environment
- Water
- Construction

People

Responsability

Wellness

Innovation

Communities

Brief
- Environment
- Construction
- Water

Pablo Colio Abril, CEO of the FCC Group, and Esther Alcocer Koplowitz, chairwoman of FCC at the Annual General Meeting.



FCC shareholders at the General Meeting **approve the distribution of a scrip dividend,** the first since dividends were suspended in 2013

FCC shareholders at the General Meeting approved all agenda items, which included distribution of a scrip dividend. FCC will pay €0.40 per share to shareholders wishing to receive the scrip dividend in cash or an equivalent amount of free shares of the company. This is the first time FCC Group is offering this kind of flexible dividend. With the scrip dividend, FCC is resuming the payment of dividends, which had been suspended since 2013.

FCC also reviewed its earnings performance in 2018 at the General Meeting. The company reported net attributable profit for the year of €251.6 million, up 113.2% from the year earlier, driven mainly by the good performance of operating activities, the reduction in finance costs and the larger contribution from investees and associates.

EBITDA rose by 5.6% year-on-year and revenue by 3.2%, to €5,989.8 million, thanks mostly to the performances by the Environment and Water areas.

Presiding the meeting were FCC Chairman, Esther Alcocer Koplowitz, and the company's CEO, Pablo Colio Abril. They took advantage of this important event to thank the Board of Directors, the management team, and all FCC employees for their hard work during 2018, noting that their dedication contributed to FCC's sound earnings, and to the growth and development of the company.



Pablo Colio, CEO of the FCC Group during his speech at the Annual General Meeting.

In her speech, Esther Alcocer told shareholders that the results obtained last year marked the company's return to profit after the in-depth overhaul carried out under the shareholder leadership and management of engineer Carlos Slim. Moreover, a proposal was submitted to the General Meeting for distribution of a scrip dividend, the "first since we suspended dividend payments in 2013. This is good news for shareholders".

CEO Pablo Colio went over the numbers for 2018 and the FCC Group's financial situation, and discussed some of the year's key highlights. The company's top executive told shareholders that FCC has strengthened its commitment to growth, in a new economic cycle, by executing major investments after carrying out disposals in recent years. Concentration on the more profitable and higher add-value businesses, the synergies achieved across FCC's various businesses and the measu-





Esther Alcocer Koplowitz, chairwoman of FCC, during her speech at the Annual General Meeting.



Pablo Colio, CEO of the FCC Group during his presentation.

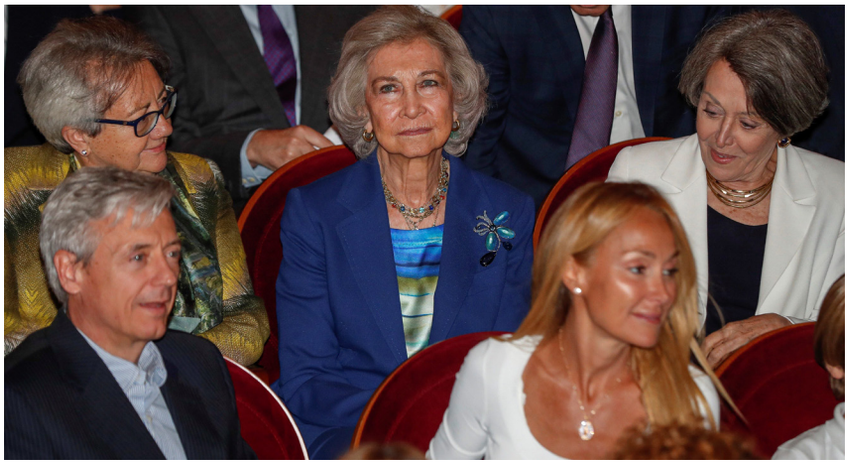
res undertaken to boost productivity, coupled with greater cost efficiency, underpinned the good earnings obtained by FCC in 2018. He also discussed the main highlights in the FCC Group's business areas during the year.

Looking ahead, Colio concluded his presentation as follows: "We want to continue expanding abroad, while at the same time bolstering our footprint in established markets, always striving to forge lasting and trustworthy relations with communities in all our regions where we operate, with our partners, with our customers, and with our suppliers. At the same time, we must remember that FCC's core value is becoming part of the cities where we provide services, since we aspire to be present in the cities of the future".

After the speeches by the chairman and the CEO, shareholders approved the 2018 financial statements, the company's earnings and all the items on the agenda.

Presentation at the Annual General Meeting

The FCC Group supports the **Reina Sofía Foundation** on the need to **take care of our oceans**



The Reina Sofía Foundation has presented the short film Lemon at the Teatro Real in Madrid, made with the aim of raising awareness of the problem of plastics in nature. The event was presided over by Her Majesty Queen Sofia.

The meeting was attended by FCC Chairman Esther Alcocer Koplowitz, her mother Esther Koplowitz and her sister Alicia Alcocer Koplowitz, chairman of Cementos Portland Valderrivas, were also present at this important initiative and commitment to the environment.

For its part, FCC Medio Ambiente attended the premiere of the short film from its commitment to the environment and the need to take care of our oceans. This short film stars a turtle, a seagull and the waste, in a metaphor of how the waste generated by human beings interferes with the course of nature.

Base on the current trend of consumption and pollution, forecasts put 2050 as the time when there will be more plastics than fish in the oceans. Faced with this evidence, the Queen Sofia Foundation continues its work focused on the environment and on the UN's Sustainable Development Objectives on underwater life and life in terrestrial ecosystems.
At FCC Medio Ambiente we are committed to the rational use of plastics in our society and we have been working for more than 100 years to create a more sustainable world.



APPOINTMENT

Ana Benita Aramendia, **Human Resources Director at the FCC Group**

At the proposal of the general manager of administration and finance, following approval by the CNR, Ana Benita Aramendia, was appointed director of human resources at the FCC Group, with the aim of strengthening the human resources function.

The main mission of the job will be to align, transmit and coordinate the FCC Group's human resources policies with the strategy of each business area, both nationally and internationally, including recruitment, training, compensation, development and talent, personnel administration, legal-labour consultancy, labour relations, health and safety, labour compliance and HR analytics.

Ana was an associate at the Garrigues law firm. In 2009 she joined Iberia Airlines as the Human Resources Director at the Airport Services Department. She has been part of the FCC Group since January 2014.

Ana holds a degree in Law and Business Consultancy from the Universidad Pontifica Comillas ICAI-ICADE (2000), an Executive Master in Human Resources and has participated in ESADE's Executive Programme for Women in Senior Management (2015). She is also a professor of labour law at the Instituto de Empresa and a member of the Board of Directors of FREMAP on behalf of FCC.





Under the slogan **“Tothether with the business areas”**, FCC’s Legal Services celebrated their third Seminar



The FCC Group's Legal Services team visited Wanda Metropolitano.

FCC's Legal Services held its third professional meeting to give a current view of the Group, the business areas and the tasks of the Legal Services and their organisation.

The conference was opened by the CEO of the FCC Group, Pablo Colio, who welcomed all those attending and stressed that FCC has a team of top-level lawyers and that they are a necessary instrument for identifying, assessing, mitigating and managing the legal risk of the company and its businesses. During his speech, Colio encouraged them to continue encouraging collaboration between business areas, to create synergies, to become increasingly efficient and to continue working with dedication and enthusiasm.

Felipe B. García, FCC's secretary general, and José Cerro, the FCC Group's general manager for legal advice, thanked the entire team for attending the meeting and made a brief speech on the importance of legal services in the business world, emphasising the need to be at the side of businesses, supporting them and giving them all the necessary



The meeting was held at the Las Tablas offices and at the Wanda Metropolitano.

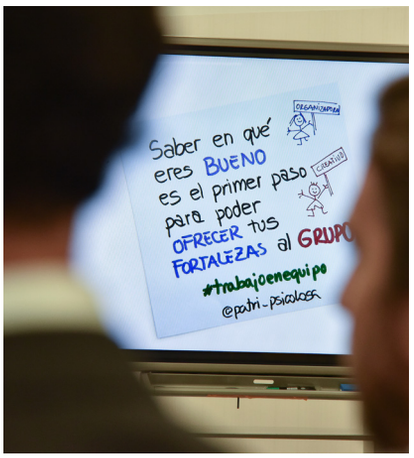
> Pablo Colio, CEO of the FCC Group, encouraged them to continue fostering collaboration among the various business areas, to create synergies, to become increasingly efficient and to continue working with dedication and enthusiasm.

support. It was under this premise that the meeting was held: “Together with business areas”, this was the slogan chosen.

Cultivating excellence at the workplace

During his speech, the general secretary stressed the importance of cultivating excellence at the workplace, teamwork and being very strict in the control of spending. The general director of Legal Counsel said that to add value to business the company’s lawyers must be proactive and creative.

Miguel Coronel, Director of Capital Markets and Management Control of the FCC Group, then reviewed the history of the business areas, highlighting the most important economic data and the markets in which they operate.



The day continued with a speech by Jordi Payet, Director General of National Environmental Services, who stressed that it is necessary to constantly reinvent oneself to generate value and achieve leadership “waste is no longer waste, it is a resource”, he stressed.

The final brooch of the morning was put by Patricia Ramírez, health and sports psychologist writer and lecturer, who explained through a pleasant exposition how to achieve excellence.

Afternoon at the Metropolitan Wanda

The day was spent in the afternoon at the Wanda Metropolitano Stadium



> To add value to business, company lawyers must be proactive and creative. Pepe Cerro, General Director of Legal Counsel

tour of the end-to-end water cycle and the company's main activities; and Pedro Carranza, CEO of the Cementos Portland Valderrivas Group, who discussed the challenges facing the company.

The event was closed by José Antonio Madrazo, Area I and V Director, who spoke about the present and future of the construction area; and the team formed by Antonio Pérez and Fernando Bernaldo, who immersed the guests in a trip around Wanda. The tour of the best stadium in the world was the icing on the cake that closed the III Meeting of Legal Services.

Speakers



How to achieve excellence

Patricia Ramírez, health and sports psychologist, writer and lecturer, put the finishing touch to the morning, explaining through a pleasant exhibition how to achieve excellence.







Cleaning the El Campello beach in Alicante.

FCC joins the circular economy

The circular economy, although not a novel concept, has gained strength in recent years due to growing concern over the scarcity of resources and the generation of waste, a product of the current economic model.

The FCC Group, in its desire to demonstrate its commitment to sustainable development, has designed a programme called the FCC Plan for a circular economy, as part of its 2020 Sustainability Master Plan. This plan defines three priority lines of action:

- A gap analysis to identify the alignment of the Group's current activities with the European Union's circular economy package.
- FCC's positioning in the global circular economy model through a formal declaration.
- The definition of specific objectives for the reduction, reuse and recovery of outflows.

In addition, the company works across the board to improve internal knowledge of the circular economy, with the aim of keeping professionals abreast of regulatory developments and in the field of innovation. Considering that raising the awareness of employees will be one of the driving forces behind FCC's cultural transformation towards a true circular economy.

The 2020 Corporate Social Responsibility Master Plan reinforces the company's environmental positioning and aligns itself with the United Nations' Sustainable Development Objectives through four axes: the circular economy, the fight against climate change, the response to water stress and the protection of biodiversity.

Efficient and responsible management of FCC waste is necessary to guarantee care for the environment. FCC's different business areas have specific plans that guarantee this sustainable management.



The Ávila wastewater treatment plant.

Efficiency and responsibility



The Mersey Bridge in the United Kingdom.

FCC Medio Ambiente

The company values its contribution to the circular economy, through the recovery and recycling of waste and innovation in these areas to increase efficiency. The collection and treatment of waste is one of its main activities. With it, it contributes to meeting the objectives of preparation for reuse and recycling set by the State Waste Management Framework Plan (PEMAR) 2016-2022.

Aqualia

Investment in innovation and technology to identify new ways of reducing waste:

- Production of biogas from organic waste from the bacteria present in the digesters.
- Reuse and recovery of the sludge derived from purification processes to reduce discharges.

FCC Construcción

Environmental Management System with special focus on the management of waste from works: land, rocks, clean rubble, etc.

Prioritization of recycling or assessment as opposed to disposal in landfill.



Cement factory in El Alto, in Morata de Tajuña (Madrid).

Cementos Portland Valderrivas

Selective collection of the waste generated in each of its work sites.

Read the Annual Report

One of Europe's largest incinerators is located 60 kilometres northwest of Vienna.

The plant in **Zistersdorf** (Austria) celebrates its **tenth anniversary**



The Austrian waste recovery plant in Zistersdorf is celebrating its tenth anniversary. Thanks to the dedication of its employees and the positive environment, the production has proved to be extremely good, exceeding all expectations in terms of ecological and technological performance.

These 10 years of operation have served to position it as one of the largest incinerators in Europe and as a model for waste management in other countries. Over the last 10 years; 1 billion kilowatt hours of electricity have been generated and more than 250,000 tonnes of residual waste have been collected from the households of the districts Gänserndorf and Mistelbach.

The recycling yard which operates on behalf of the municipality of Zistersdorf and opened in 2013 currently employs 10 staff. The yard itself has grown quickly and this year an administrative building including a modern social area is planned for construction.

On the area next to the plant, APG (an affiliated company of Verbund which is responsible for the ex-

pansion and operation of the high-performance power grid) plans to build an intermediate storage for the Weinviertel high-voltage line. Construction will begin in September this year and is planned to be finished in 2023.

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Currently an ongoing study is exploring the possibilities of a sewage sludge drying plant next to the WtE-Plant. The project is intended to support the future topic of orderly sewage sludge disposal in the surrounding communities. This would facilitate excellent synergies with the WtE-Plant of FCC, such as; direct use of waste heat and electricity, exhaust air and waste water to be disposed of at the plant, as well as dried material which can be made available for recycling.

Inauguration in September 2009

In September 2009, a power plant for the incineration of non-hazardous municipal and industrial waste was opened in Zistersdorf, a town about 50 kilometres north of Vienna, and construction began in 2007.

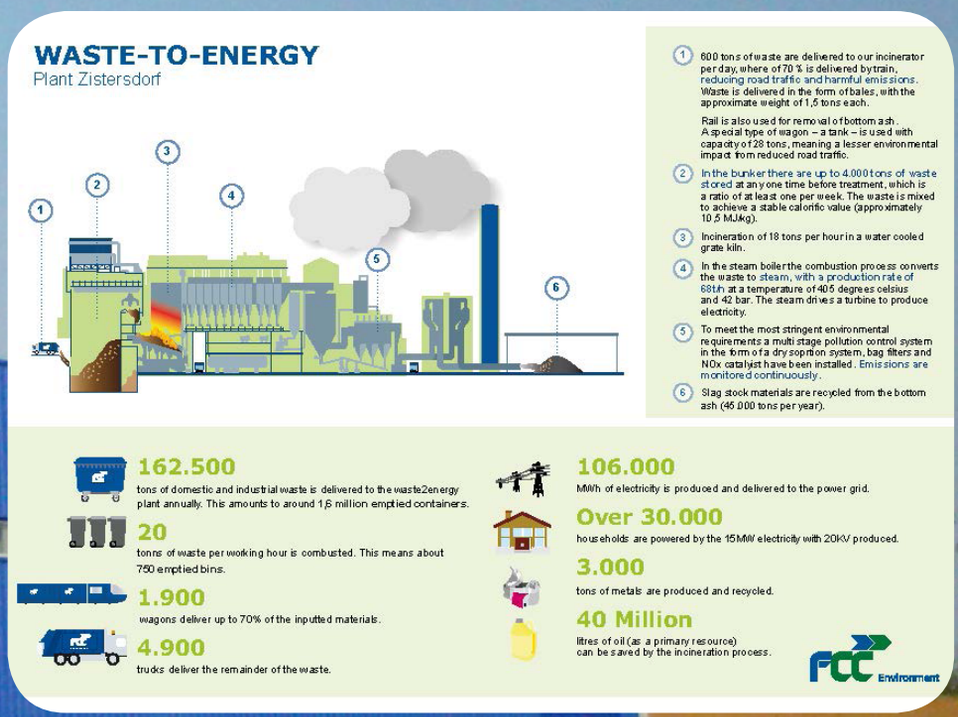
Built on a 10-hectare site, it is accessible for waste reception by rail and road. And there the plant team does an excellent job every day to treat this inexhaustible resource, garbage. Their job is to manage the incinerator and make all the treatment processes work in order to burn solid urban waste at high temperatures and generate energy.

This energy is generated from the last fraction left of the waste, after having been conveniently recycled and efficiently used the remains of paper, cardboard, metal containers, glass, etc., which instead of going to a landfill, is sent to the plant in Zistersdorf where through a comprehensive and very monitored process production is achieved.

Leaders in incineration

FCC is Europe's leader in waste-to-energy generation. In 2018, FCC Medio Ambiente's gross operating profit (Ebitda) reached 441.4 million euro, an increase of 3.7% on the previous year, due to the improved profitability of the recycling activity and the higher performance of the incineration plants in the United Kingdom, mainly due to the better performance of the Allington facility.





Aqualia positions itself as **leader in the water sector** in the **United Arab Emirates**



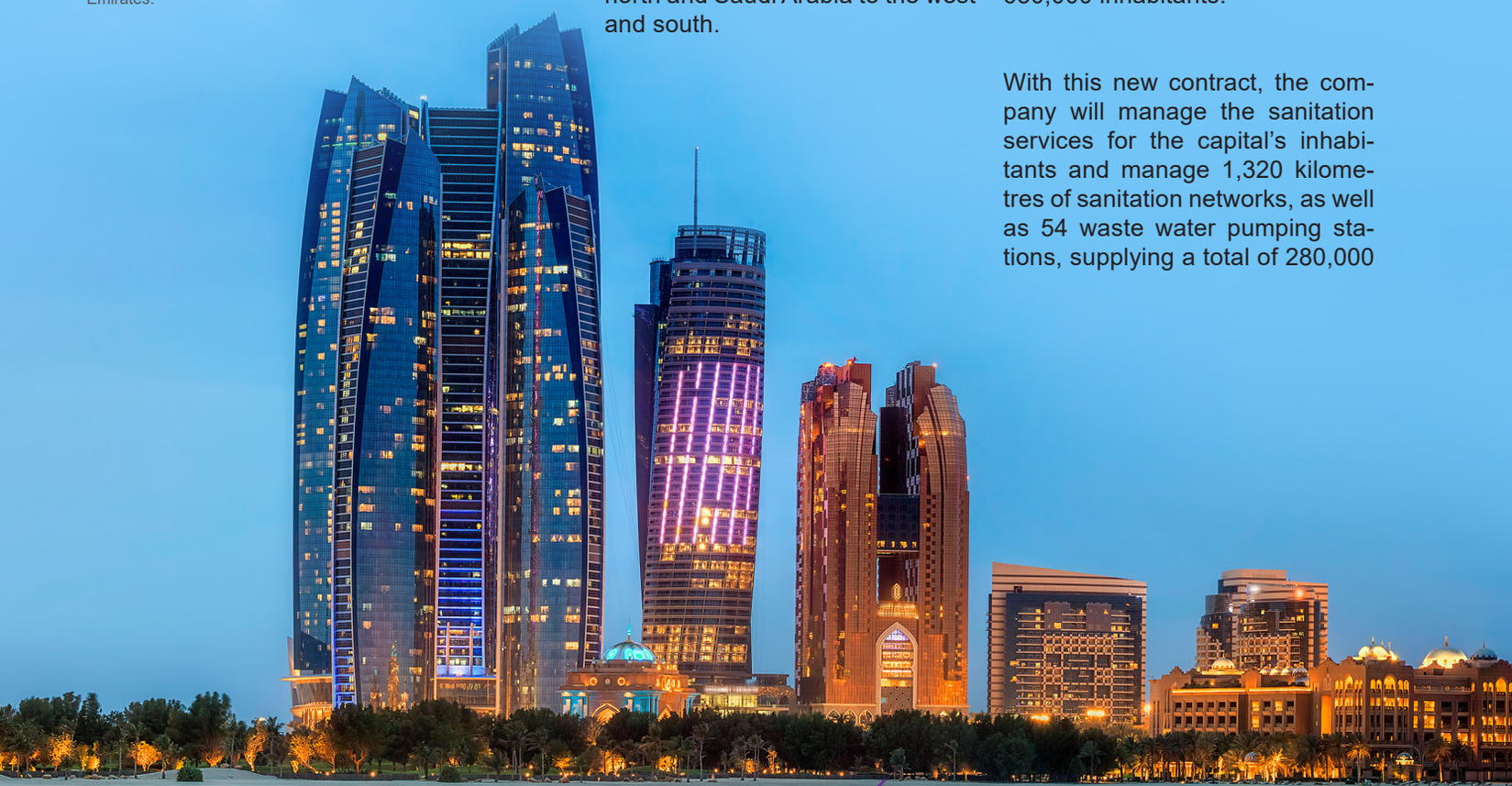
Wastewater pumping station of the Al Ain network, United Arab Emirates.

A few years ago, Aqualia landed in the United Arab Emirates, a group of states southeast of the Arabian Peninsula, made up of seven emirates: Abu Dhabi, Ajman, Dubai, Fujaira, Ras el Khaimah, Sarja and Um el Kaiwain. In Arabic, the name United Arab Emirates is a dance of letters turned into art that dances to the rhythm of an unmistakable compass, in harmony, from right to left.

With an area of 83,600 square kilometres, it is located in West Asia and borders on Oman to the southeast, the Persian Gulf to the north and Saudi Arabia to the west and south.

Early this year, AqualiaMACE, formed by Aqualia and its local partner Mace Contractors, won two major operations and maintenance (O&M) contracts in the Emirate of Abu Dhabi.. The project involves the operations and maintenance of the sanitation system in the capital, Abu Dhabi, as well as of the adjacent islands of Al Reem, Al Mayah and Al Saadiyat. The authorities of the United Arab Emirates also extended the sanitation management contract in Al Ain, Eastern zone of Abu Dhabi, where the company is already providing services to over 650,000 inhabitants.

With this new contract, the company will manage the sanitation services for the capital's inhabitants and manage 1,320 kilometres of sanitation networks, as well as 54 waste water pumping stations, supplying a total of 280,000





Hydraulic installations at the Port of Sohar, Oman.

Other projects in the Arabian Peninsula

Aqualia also manages other projects in the region, such as the sanitation system of Al Dhakhira (Qatar), which it shall operate over the next 10 years. The project will be developed by the consortium formed with the South Korean company Hyundai and will include the construction of a treatment plant that will provide its services to over 205,000 inhabitants.

In Oman, Aqualia operates the hydraulic installations of Sohar Port, one of the most important ports in the north of the country. This contract poses a challenge of a high technical complexity, since it includes many different water catchment and pumping, desalination, supply, treatment and sewerage infrastructures.

The total value of the contracts managed by Aqualia in the Arabian Peninsula (Saudi Arabia, UAE and Oman) is approximately €600 million. The projects, most of which are executed as medium and long-term concessions, represent successful models of collaboration between public institutions and private entities, aimed at achieving progress and well-being. With these projects, Aqualia caters for the needs of six million of the region's inhabitants.

m3/day (more than 100,000 million litres per year). In addition, the contract includes a treatment station in Saadiyat Island, which uses the membrane bioreactor technology (MBR). Likewise, the contract includes the septic tank drainage services and the management of the two dumping points of the island of Abu Dhabi and Saadiyat.

For the contract for the operation and maintenance of the sanitation system in Abu Dhabi, the capital, and the adjacent islands of Al Reem, Al Maryah and Al Saadiyat, Aqualia's offer was the best evaluated, ahead of other companies of international prestige such as Veolia, SAUR, Metito or Kharafi, and those of the main companies in the United Arab Emirates.

This is a so-called "performance based" contract whose performance is very demanding when regulated by KPIs (key performance indicator). Each contract includes more than thirty of these parameters in aspects such as efficiency, the environment, quality or safety and health. The specifications determine the minimum thresholds to be met and the penalties/bonuses to be applied based on performance.

> "The total value of the contracts that Aqualia is currently managing in the Arabian Peninsula (Saudi Arabia, UAE, Qatar and Oman) exceeds 600 million euros"





Workers of the Al Ain network, United Arab Emirates.

Renewal of the contract in Al Ain in recognition for the company's successful performance

The renewal of the contract in the city of Al Ain, the second largest in the Emirate, represent the recognition of the Emirate's authorities of the high performance rates achieved to date by Aqualia,

Management success and recognition

Both contracts consolidate the leadership of the consortium led by Aqualia in the Emirate, in which it manages the waste water of almost two thirds of the population. The company employs almost 500 people of 17 different nationalities to cater for the needs of the inhabitants. Approximately 70% of the staff are Indian and Pakistani (operators, labourers, drivers, etc.), including South Asian nationals, such as employees from Bangladesh or the Philippines.

Luis de Lope, International Director of Aqualia, stated that "over these years, the effort of our teams in the region has allows us to win contracts in four different countries (Saudi Arabia, United Arab Emirates, Qatar and Oman), as well as receive the recognition of the authorities for our successful performance".

Aqualia's main contracts in the Arabian Peninsula

Country	Saudi Arabia	United Arab Emirates		Omán	Qatar
Contract	Administration of the services affected by the works carried out at the Riyadh Metro	Operation and maintenance of the sanitation and waste water treatment network in the area east of Abu Dhabi (the city of Al-Ain)	Operación y mantenimiento del sistema de saneamiento de Abu Dabi capital + islas adyacentes Al Reem, Al Maryah y Al Saadiyat	Management of the hydraulic infrastructures at Sohar Harbour	Management of the Al Dhakhira sanitation system
Population receiving services	---	620.000 inhabitants	620.000 habitantes	Not applicable (Port installations)	>200,000 inhabitants
Technical data on the treatment flow	Not applicable	68 wastewater pumping stations and 19 water treatment plants	280,000 m³/day of pumped water	10,000 m³/day of treated water 20,000 m³/day of desalinated water	56,200 m³/day of treated water
Technical data on the kilometres of managed networks	Not relevant	2.400 kilometres of sanitation pipelines	1,320 kilometres of sanitation pipelines	Not relevant	35 kilometres of pipelines


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FCC completes **Line 2 of the Panama Metro**



Panama Metro Line 2 subway lines.

It has been more than five years since FCC Construcción completed the construction of Panama Metro Line 1. This line was the starting point for the first metro network built in Central America and was created with the aim of offering citizens an alternative when travelling in the face of the traffic problems affecting Panama City and its outskirts. In June 2015 FCC Construcción was awarded the contract to build Line 2 of the Panama Metro, a project that was inaugurated on 25 April last by the President of Panama, together with the Minister of the Metro and various public and private authorities. The infrastructure was built by a consortium made up of FCC Construcción and Odebrecht.

The contract has included design engineering, civil works, ancillary facilities and stations, supply and installation of the comprehensive rail system (including rolling stock), as well as the start-up of the line. It has also included the construction of a patio area for parking and cleaning trains, as well as a workshop area for preventive and corrective maintenance.

The line has a length of 21 kilometres of elevated track and consists of 16 stations with wide decks, achieving greater coverage and protection in the rainy season. In addition, they contain aluminium panels and polycarbonate skylights that will function as energy savers, thanks to the use of natural lighting. It is a safe project, since it has special surveillance procedures throughout its journey, implementing automatic control systems.

FCC's recognised experience and the quality of the works delivered have been the company's best letter of introduction to a country that is modernising and growing at the pace of large cities.

FCC Construcción is currently developing the interconnection section of line 2 of the Panama subway to the Tocumen international airport. Line 1 and line 2 will be connected by the construction of a transport interchange in San Miguelito.



It will transport more than 16,000 passengers per hour and in both directions

Social infrastructure

The project, developed by FCC Construcción, is a true example of social infrastructure. During its construction more than 6,000 workers participated, of which more than 70% were residents in the communities surrounding the work. More than 98 communities and 48 educational centres posted throughout the project have been benefited by the project, thus improving the quality of life of more than 500,000 people in the eastern part of Panama.

The infrastructure has been designed for the transport of more than 16,000 passengers per hour and direction, with a travel period of 35 minutes. It is designed for a maximum future capacity of 40,000 passengers during peak hours and adapted for people with reduced capacity.

A milestone to highlight during the project was the partial opening of Metro Line 2 for the World Youth Days (WYD), held in January. During WYD, more than 150,000 kilometres were travelled, with a network availability of 99.99% for all pilgrims and Panamanians. Throughout the celebration of the event, use was made of all available trains: 26 on line 1 and 12 on line 2. In 1, 2,054,400 passengers were transferred, and in 2, more than 579,000 passengers, which means a mobilization of more than 100,000 passengers per day.

SEE VIDEO

Line 1

The construction phase of Line 1 was completed in record time, lasting just over three years. It contemplated the development of a total of 15.9 kilometres in length, of which 7.5 kilometres are underground, 7.1 kilometres elevated and 1.3 kilometres in trenches. It is divided into 14 stations (six elevated, seven underground and one half-buried); two trenches (where the train runs from the elevated pass to the subway); five ventilation shafts, in addition to the industrial area of patios and workshops where the operational centre of the railway transport system is located.

The route was inserted in a corridor of high demand for public transport, benefiting more than one million people. It began operations on April 5, 2014, transporting 16,000 passengers per hour/in both directions during peak hours.





President Varela with the workers of Line 2 of the Panama Metro.

FCC brings value

FCC Construcción has more than 115 years of experience in the design and construction of international infrastructures.

The Company has executed and develops important urban transport projects such as: Doha metro (Qatar), Riyadh metro (Saudi Arabia), line 2 and line 4 metro line of Lima (Peru), Toronto metro (Canada), Madrid metro (Spain), line 5 subway Bucharest (Romania), and subway line 9 of Barcelona (Spain).

FCC employees take on the **Re blood donation challeng**

The involvement, collaboration and solidarity of everyone in the donation of blood is very important, because with this simple gesture, many more lives are saved every day. This time, the challenge of blood donation at FCC has been a complete success.



FCC, in collaboration with the Red Cross, has launched the second voluntary blood donation campaign in 2019 in the Las Tablas and Federico Salmón work centres, this time guided by the Red Cross motto "Wake up the donor inside you" "It says a lot about you". This is an annual commitment by the company to promote donations and encourage staff participation in this action that helps save lives.

On this occasion the challenge of blood donation has been a success and the goal of reaching 125 donors has been met.

Donations are necessary on a constant and regular basis so that reserves continue to be maintained and do not go on red alert. The involvement, collaboration and solidarity of all people who can donate blood is necessary, as well as that of the FCC and Red Cross entities, which provide means and resources to facilitate transfusion in the workplace.

These campaigns of collaboration with the Red Cross have been carried out with a frequency of two or three times a year, depending on the need for blood demanded in hospitals.

ed Cross
ge



Access the Red Cross blog "Save Lives".

World Blood Donor Day

June 14 is World Blood Donor Day. The event serves to raise awareness of the need for safe blood and blood products and to thank donors for a life-saving gift.

Blood is an important resource in all scheduled treatments and urgent interventions. It increases the life expectancy and quality of life of patients with life-threatening diseases and allows complex medical and surgical procedures to be performed. It is also essential for treating the wounded during emergencies of all kinds (natural disasters, accidents, armed conflicts, etc.) and plays an essential role in maternal and perinatal care.

A transfusion service that gives patients access to safe blood and blood products in sufficient quantity is a fundamental component of an effective health system. In order to ensure the availability of blood supplies, it is necessary to promote national coordination of blood transfusion services based on voluntary unpaid donations. However, in many countries, transfusion services face difficulties in ensuring an adequate blood supply, while at the same time ensuring its quality and safety.



José Orestes Guillón, employee of the Zaragoza Service together with Carmelo Jiménez Bozal, head of Human Resources of the Aragon - La Rioja branch office.

José Orestes, a worker at FCC Medio Ambiente, **a hero in Zaragoza**

José Orestes Guillón, a worker in FCC Medio Ambiente's cleaning service, helped save a man's life when he was being seriously injured on José María Lacarra Street in Zaragoza.

When José was on his day off from work on 20 May, he heard cries for help and, without thinking twice, joined other neighbours to stop the aggression, all of them managing to hold the aggressor until the police arrived.

"I heard someone cry out for help who said that the aggressor was carrying a knife. It was a human being and I took the gun away from the other who was on top because he was stabbing him", "I didn't think twice because he was going to kill him", "We couldn't take it away. We held him. When I saw the opportunity to twist his hand, I took away his knife," José said.

Thanks to the heroic actions of José Orestes, and the neighbours, the police were able to stop the aggressor and bring him before the judicial authority.

José has been working for FCC Medio Ambiente for more than six years in the weekend service. Born in Lima (Peru) 48 years ago, he immigrated to Zaragoza in 2012, has five children, who he was able to bring to Spain, and lives with his mother. Neither in his native Peru nor in the Aragonese capital had he experienced something similar and so brutal, although on weekends when he goes out to clean up the city he has come across complicated situations.

FCC would also like to congratulate him on his actions and this example of civic behaviour and citizen collaboration.



The FCC team is made up of employees from all of the Group's business units.

FCC proclaims itself **king of the Europa League**

FCC culminates its participation in the Europa League with the title of champion in the Engineering sector, beating team Altran and taking the title away. With great enthusiasm and sportsmanship, the FCC team reached the final and received its deserved trophy.

The FCC team, made up of employees from all areas of the Group, has had a great performance in the 2018-2019 season in Spain's largest inter-company league.

For the first time in their history, the two teams were looking to win a title to crown a great season, but it was FCC that won its first title in more than ten years of competition. There is no doubt that the wait has been worthwhile for the FCC Group's team-mates, for whom this competition has been a very enriching experience, as they have shared time and dedication and, furthermore, it has allowed them to practice team sports and has strengthened the bonds of friendship between the team-mates.

With this initiative, organising group and team activities outside the strictly working environment, FCC aims to promote physical activity and sports within the organisation, considering it essential for people's wellbeing and for the development of a healthy Company.

Some of the *remarks* by team members:

Alberto Cadenas – FCC Medio Ambiente
It is a pleasure to share this hobby with those who were originally work colleagues and are now friends.

Borja Sala – FCC Construcción
Thanks to these initiatives, we have the chance of meeting colleagues from other areas and businesses, thereby encouraging part of the Company's values.

Carlos Escribano – Aqualia
"Playing with my colleagues strengthens teamwork, respect for others and the importance of making efforts, values that are aligned with the culture and strategy of FCC."

Luis Bosquet – Aqualia
For me, the greatest achievement and title has been to get to know these colleagues and be part of the same team. The sum of everybody's efforts and the positive environment contributed to winning this cup.

Valentín Ortiz – – FCC Construcción
Playing soccer with work colleagues creates an incredible bond, greater than that of a simple soccer team. The sense of belonging to something special...a great human team. It is a great pleasure to play with each and every one of them, my friends.

Sergio Mingo – Comunicación FCC
Sport teaches you that you can only win if you're willing to lose. Risk and uncertainty are key factors that must be managed to generate value, both inside and outside a company. Working under the same purpose is fundamental to obtain results and this trophy has been the consequence of the effort and sacrifice of a great group.



The winner of the contest, Jorge García Badía, collects the price given to him by Félix Parra, CEO of Aqualia.



The winners of the 3rd Aqualia Journalism Prize

A **feature article on the frauds** committed in the supply networks, **winner of the 3rd Aqualia Journalism Prize**

The article “El servicio municipal de Aguas pierde al año 300.000 euros por fraudes en la red” (The municipal water service loses 300,000 euro per year due to frauds in the supply network) published by the journalist Jorge García Badía in La Verdad de Murcia has won the 3rd Aqualia Journalism Prize “Comprehensive management of water in municipalities”. Félix Parra, CEO of Aqualia, presented the award at a ceremony held at the headquarters of the Madrid Press Association (APM).

After receiving the award from Aqualia’s chief executive, Jorge García, in a moving speech, thanked both the jury and Aqualia for the distinction, and highlighted the importance of these awards for boosting the informative work of communication professionals. The jury opted for his article “for the particularity of the theme and its importance in the day-to-day management of the end-to-end water cycle”. It stands out for its informative and documentary work in terms of exposing multiple systems of fraud through a clear and simple wording, aimed at a general public.

The first runner-up prize went to the journalist Antonio Fernández for his work “Cómo sacar valor a las aguas fecales que producen los almerienses” published in La Voz de Almería. The author received the award from José María Crespo, general director of the newspaper publico.es.

Inma Saranova, of the Onda Cero Ibiza and Formentera team, was awarded the second runner-up prize for the “Fluido Azul” section, an initiative that was born in September 2018 in the Balearic radio station to raise awareness of the importance of water and its sustainable use in the Islands. David Corral, head of Publications at the Madrid Press Association (APM), presented Inma with his award.

The prize money was 3,000 euros for the winner and 1,500 euros for each of the two runners-up.

In this third edition of the competition, the jury awarded a Special Mention to the work by journalist Francisco Jiménez, published in the newspaper SUR entitled, “The wipes that are thrown down the toilet are already the most serious problem of sanitation”. The special mention was for articulating a large portrait of the current panorama, focusing on the Andalusian community and the problems involved in the management of wipes for the Water Services. Clara Navío, president of the Association of Environmental Information Journalists - APIA - pre-

sented the award to Jiménez, winner of the previous edition of the Aqualia Journalism Award.

In assessing the winners, the jury took into account the results of the journalistic work and their ability to reflect the importance of managing the complete water cycle in everyday life, thus increasing the culture of water as a scarce and precious good. The organisation of the event highlighted the great variety and quality of the works presented, 31 in total, revealing the importance of the water cycle for the development of societies and, therefore, the need to guarantee the environmental, financial and social sustainability of these services.

The awards ceremony, presented by Aqualia's Director of Communication and CSR, Juan Pablo Merino, brought together nearly a hundred professionals from the water sector, the media, executives and members of the company. The event was attended by José María Crespo, general manager of the newspaper publico.es, who based his presentation on his previous professional experience as town council secretary. He referred to specialized and committed environmental journalism as a "need to counter fake news".

At the end of the ceremony, Aqualia encouraged journalists from all over Spain to participate in the 4th edition of the competition, the bases of which will be published soon.

Previous editions

The first two editions of this award were a complete success with nearly one hundred works submitted. The winner of the contest in 2016 was Tomás Díaz for an article published in El Economista entitled "The sanitation fee will go up 50% thus increasing the water bill". Francisco Jiménez, from Diario Sur, won the prize in the second edition for his article "A constant drop in the middle of a draught".

María José De Toro, monitor at the La Roda (Albacete) Sports Centre, the **world champion in Cross W40**

María José De Toro won the Cross event in the W40 category of the World Cup in Poland where she also won a bronze medal in the 3,000 metre race.

María José De Toro, coach of the Aqualia Sports Centre in La Roda (Albacete), has surpassed herself in the World Championships in Poland, from where she has returned with a bronze medal in the Master W40, and what is more important, as world champion in Cross W40.

Several times champion of Spain and Europe, the athlete from La Roda and monitor of activities in the Sport Centre of Aqualia La Roda, repeats this feat after her world gold in Cross in Lyon 2015 and the one obtained by teams in the World of Cross celebrated in Spain last year. The one in 2019 was their third World Championship, the first one indoor.



Tenacious and highly motivated, María José De Toro once again wins a world medal.

María Jose has been part of Aqualia's team for more than ten years, as a monitor and lifeguard. A source of pride for Aqualia and for the La Roda Sports Centre. Congratulations, champion!

FCC renews its commitment to the **Diversity Charter**

FCC has renewed its commitment to the Spanish Diversity Charter for the 2019-2021 period, in recognition for its equality policies, its commitment to social inclusion and to become an increasingly diverse and socially responsible company, promoting actions and projects that foster inclusion and equality through employment.

Diversity Management is a commitment of the General Human Resources Department, which aims to promote the necessary cultural change required to address the challenges that the company faces as a result of its growing internationalisation and to optimise how teams of people with diverse profiles are managed within the organisation.

The principles of the Diversity Charter adhere to the provisions of the Equality and Diversity Policy of the company, which establishes the integration of diversity as a central piece of its activities.

FCC has the vocation to roll out actions and programmes that promote equality, diversity and workplace integration in a proactive manner, with the purpose of contributing to the well-being of its people and to strengthen its links with the communities where it provides its services.

The FCC Group aims to create an organisational environment that matches the organisation's external diversity, which attracts, retains and empowers people of diverse profiles, who bring new options and points of view, creative solutions, and knowledge of cultural and economic diversity of markets, promoting a culture that allows it to establish a connection between the corporate values and the priorities and needs of the people that are part of FCC.

The Diversity Charter is an initiative of the Directorate of Justice of the European Commission for the development of its non-discrimination policies. The Diversity Foundation, sponsored by the Alares Foundation, is the only entity responsible for giving this seal in Spain, which responds to a voluntary commitment code to support and promulgate the principles of the inclusion of diversity and non-discrimination at the workplace.

By joining this initiative, FCC is supporting the management of diversity as a business, social and legal imperative.

All for the right of all people, regardless of their age, origin, religion, sexual orientation, race, culture, disability or gender, to have the same opportunities to access, remain and be promoted at work, ensuring the correct family-work balance. In turn, this can enhance the quality of life and work of people.

Decalogue

FCC adhered to the principles of the Diversity Charter in July 2014, with the commitment to comply with its ten principles and transmit these values:

- Raise awareness about the principles of equal opportunities and respect for diversity.
- Make progress to build a diverse workforce.
- Promote inclusion.
- Consider diversity in all people management policies.
- Promote work-life balance by achieving the adequate work, family and leisure time balance.
- Recognise the diversity of customers.
- Extend and communicate the commitment towards employees.
- Extend and communicate the commitment to suppliers.
- Extend and communicate this commitment to administrations, business organisations, trade unions and other social agents.
- Reflect the activities backing non-discrimination, as well as the results obtained.



Company representatives share their good practices in the labour integration of female victims with other companies in the Compromiso Integra network.

FCC participates in seminar on **good practices in integration in the workforce** organised by Integra Foundation

FCC participated in a business round table on good practices in the integration of women in the workplace who have suffered gender-based violence, organised by the Integra Foundation, within the framework of Compromiso Integra, the network of companies committed to socially responsible employment.

During the meeting, wide-ranging companies shared their success stories with the 16 companies that attended in order to learn new lines of action and find out how these companies are incorporating female victims of violence into their workforces.

Isidoro Valverde, head of the Labour Relations Department of the FCC Group, was present on behalf of FCC. He stated that “it is essential to be able to count on the commitment of the management team, to involve and raise awareness in the different areas that are most directly in contact with these women and that have hiring in their hands”.

He also indicated that the incorporation of women who have suffered gender violence is a driver for change and contributes to creating a more just society, enabling companies to exercise their most social corporate responsibility.

The FCC Group supports its commitment to society through the integration of people from groups at risk of social exclusion and maintains a policy aimed at promoting equal opportunities and eliminating any type of discrimination and harassment. In this area, it assumes several commitments that bring it even closer to eradicating any type of segregation.



Isidoro Valverde, head of the FCC Group’s Labour Relations Department, was present on behalf of FCC.



Schoolchildren learn how to recycle waste.

FCC Construcción Centroamérica
installs recycling stations in different schools in different districts of Panama

The construction area of the FCC Group has installed fourteen recycling stations in different schools near the La Valdeza and Ampasa quarries as well as schools in the La Chorrera area.

The recycling stations have been divided into three parts for the deposit of paper, plastic and aluminium, so that students can deposit their waste in an orderly manner.

This initiative, which forms part of the corporate social responsibility policy of FCC Construcción Centroamérica, has been carried out in collaboration with the Ministry of Education and the Ministry of the Environment, who together with the company were responsible for locating the schools where the stations will be delivered and for giving talks and providing training to students so that they can learn about the benefits of reducing, recycling and reusing many of the materials we use daily in our activities.

Committed to Panama

FCC Construcción is a company committed to Panama and Panamanians. FCC Construcción works to be a company that creates value through its activity, takes care of the people that surround it, the environment and the community in which it operates, and understands that sustainability must be part of the company's strategy.

We invite you to learn about the initiatives being implemented by the company.

More information



Aqualia's firm commitment to **to basketball as an element of social integration** in Extremadura

The club of Disabled Sportsmen of Badajoz, known as Mideba Extremadura, has recognized the support that Aqualia has been offering for the last four seasons.

In a ceremony held in the La Granadilla sports centre, the club presented the t-shirt "Mideba, the soul of equality" to Francisco Blanco, director of Aqualia's branch office in Extremadura. Paco Romero, captain of the team, and Manuel Diaz, president of the club, made the recognition during a meeting of the national league.

For his part, in his speech Francisco Blanco expressed his "satisfaction for supporting collaborations of this type, which promote the integration of the physically disabled through sport and which highlight Aqualia's global commitment to the municipalities where it provides service".

Support for vulnerable groups

Aqualia, as part of its CSR policy, is involved with society beyond the technical provision of a public service. By making donations and supporting social causes aimed at vulnerable groups or those at risk of exclusion, the company contributes to the common project of achieving a better society.



The "Mideba el alma de la Igualdad" t-shirt being given to Francisco Blanco, director of Aqualia's branch office in Extremadura.



The event took place at FCC Medio Ambiente's Madrid branch offices located in Camino de Hormigueras.

FCC Medio Ambiente encourages reconciliation of work and family with the initiative "Peques a la ofi"

The Madrid branch office of FCC's Medio Ambiente organised the "Peques a la ofi" (Kids to the office) event enabling the children of those who work at the offices in Camino de Hormigueras were able to visit their parent's workplace.

The event was held in the morning. The youngsters enjoyed different activities such as a drawing and environmental workshops, children's tames, and a movie in the training room. They also toured the facilities and learned about the work that their parents perform at the branch office. Integrating children in the workplace for just one day can have several important advantages. More companies are increasing dedicating time and creativity to share a specific day with the family of their employees.

This type of initiative contributes to strengthening the interaction between parents and their children and are very much appreciated by workers since it consolidates the mutual commitment between the Company and its employees.

















Informative chats with children and parents at the Road Safety Event for Children at Alcobendas (Madrid).

FCC family members and employees employees take part in the **3rd Children's Road Safety Education Day in Alcobendas** (Madrid)

FCC, in collaboration with the Alcobendas City Council, held the 3rd Children's Road Safety Day, a family educational activity on road conduct aimed at children between the ages of 7 and 12, on Saturday 1 June at the Alcobendas Road Safety Education Park.

The all-morning event included recreational and educational activities on road safety for children and relatives of FCC workers, as well as other activities aimed at the adults who accompanied them.

The children's programme was divided into two parts: a theoretical module lasting approximately one hour to raise awareness of appropriate behaviour on the roads as a pedestrian, traveller and bicycle rider, and a practical module that was carried out on the park circuit, with routes on foot, by bicycle and in go-karts, vehicles that the park makes available to carry out the activity and experience a real traffic and traffic situation. Both actions were directed by the Local Police of Alcobendas.

The children's parents and relatives participated in an informative talk given by Anselmo Mancebo, an expert in traffic communication, radio and TV, and former spokesman of the Dirección General de Tráfico (Traffic Department, DGT), who was introduced by Javier López-Galiacho, the Group's Director of Compliance and Corporate Responsibility. The colloquium was entitled "The example of parents is the best driving school".

This experience, which is part of the "Health and Safety is First" programme of the FCC Group's Corporate Responsibility Master Plan, aims to raise awareness of the importance of the values that we transmit on a daily basis with our attitude and our actions behind the wheel, while we share a relaxing and entertaining time with colleagues from the Group's companies and their families.

Participants in the Road Safety Event for Children in Alcobendas (Madrid).





FCC's award-winners in the 3rd EHealth Challenger Olympiads.

FCC tops all the rankings in the **3rd Olympiad eHealth Challenge**

FCC has completed the healthy eHealth Challenge campaign with great success in terms of employee participation.

The inter-company Olympics had 715 people registered from FCC and almost 100 teams in different categories, with FCC ranking first in all the rankings, both by company and by team. A total of 126,959 kilometres have been covered, of which 17,023 correspond to walking; 20,547 to running; 50,934 to cycling; 37,664 to activity and 792 to swimming. An outstanding result that has led them to obtain good positions in a classification made up of 1,011 teams and a total of 10,189 participants from 61 companies and 45 countries, where all the FCC Group's business areas have been represented.

In the global team ranking, the Blandengues team from the Tax Department of FCC's Central Services came first in the activity category. In the running category, the Almeria team of FCC RBU Almeria 2 won first place. FCC Industrial's Espartanos team came first in the walking category; and in the cycling category the Aqualia Andalucía Sur team finished first. Finally, in the new swimming category, FCC Aqualia's Next Generation team also took first place.

In terms of the overall individual ranking, Selsa's Esperanza Jiménez González has achieved nothing less than first place in the women's running category; FCC Industrial's Victor Plaza has achieved third place in the men's walking category; and FCC Medio Ambiente's J. Roberto Castilla has achieved third place in the men's running category.

In the global ranking by company, FCC was the winner in all categories, ranking first in walking and third in the rest of the categories.

Finally, the winners in FCC's private ranking were:

- **By teams:** Blandengues from the Fiscal Department of FCC's Central Services (Activity); RBU Almería Running 2 (Running); Espartanos from FCC Industrial (Walking); Aqualia Andalucía Sur (Cycling) and Next Generation from Aqualia (Swimming).
- **Individual:** Miguel de la San Andrés from FCC Industrial Madrid (Activity); J. Roberto Castilla Espinosa, from FCC Medio Ambiente UTE Madrid Zona 6 (Running); Víctor Plaza, from FCC Industrial Madrid (Walking); Antonio Garrigós Jiménez, from Aqualia AIE Costa Tropical (Cycling); and Miguel Pena Fandiño, from Aqualia Moaña Pontevedra (Swimming).

Our most sincere congratulations to everyone for the magnificent results. We are grateful for the work of each of the participants, thanks to which FCC has been able to maintain an outstanding presence throughout the Olympiad.

eHealth CHALLENGE



The world's largest inter-company Olympiad

EHealth Challenge is an online competition between companies that, in addition to having a supportive background, was conceived with the aim of fighting physical inactivity and promoting a healthier life.

The impulse of this initiative is based on the conviction that a healthy organization, made up of increasingly healthy people, translates into mutual benefit in terms of efficiency, productivity and quality of life.



The challenge took place from 11 March to 22 April. These six weeks of competition have served to measure the energy that each company generates through sport among its employees.

The medals and awards ceremony took place in the INSST (National Institute for Occupational Safety and Health) auditorium, in recognition of the winners and participating companies.

FCC joins
World Nutrition Day
"Read the food labels: feed your information"



The ninth edition of World Nutrition Day took place on 28 May with the theme "Read the food labels: feed your information". FCC wants to join in this celebration by disseminating the information developed by FESNAD (Spanish Federation of Nutrition, Food and Dietetic Societies), which wants to inform the public of how they can interpret the nutritional labelling of food products in order to make a better selection of foods, so as to be able to have a healthy diet.

As part of its "Vive Saludable" (Healthy Living) movement, FCC carries out various activities related to the promotion of healthy lifestyles, including various workshops on nutrition and the dissemination of information on eating habits.

Please find attached the FESNAD document on food labelling

Read the document

NO DEJES QUE EL TABACO

TE QUITE LA RESPIRACIÓN



ELIGE SALUD NO TABACO

31 DE MAYO DÍA MUNDIAL SIN TABACO #SinTabaco

JUNTOS, VENCEREMOS EL CONSUMO DE TABACO

FCTC
CONVENIO MARCO DE LA OMS PARA EL CONTROL DEL TABACO
SECRETARÍA

Organización Mundial de la Salud



Tips for safe **sunbathing**

Moderate sun exposure stimulates vitamin D synthesis which prevents osteoporosis, reduces blood pressure through vasodilatation and promotes peripheral blood circulation. It also activates melanin and helps to combat skin alterations such as vitiligo, acne or psoriasis.

Sunburn sometimes does not cause any short-term problems, but repeated burning is one of the most important factors in the development of melanoma or skin cancer.

The main cause of premature skin aging is the sun, therefore, we must take a number of precautions now that summer is approaching:

- An abundant amount of protective cream must be applied, repeating every two hours, after getting in the water, practicing exercise or if you perspire profusely.
- Give special importance to hydration before, during and after sun exposure, and never forget to repair (after sun).
- It is important to use a photo-protective product while practicing any outdoor sport. The more exposed you are, the greater the chances of sun damage.
- Since children are especially sensitive to sun exposure, they should be extremely protected. The sun's capital decreases with age and preserving it is the task of parents, who should

Sunbathing on the beach



apply to their child (from six months) a UVA-UVB sunscreen, one to two hours before it is exposed to the sun, using a factor 50.ste se exponga al sol, utilizando un factor 50.

- In order to use the products properly, it is necessary to know the difference between “water resistant” (it does not lose its photo-protective capacity after spending 30 minutes in the water) and “waterproof” (they resist the protection for more than 80 minutes, after coming into contact with the water).

- Hair also exists: dryness, frizziness, change of colour... hair suffers the harmful effects of the sun, salt or chlorine and shows this immediately to the touch and sight, with the possibility of an abundant fall after a few months. Apart from cosmetic products, such as special shampoos and hair masks, it is essential to wear a hat or visor to protect your head from the sun’s rays.

- Self tanners are the option of a safe tan for the most sensitive types of skin. They activate melanin through natural stimuli and eliminate it a few days later in the form of dead skin.

The best time to go to the beach is in the early hours of the morning, the sun is less aggressive and the risk of sunburn is minimal.

Before leaving home it is advisable to apply sun protection, especially on the face, shoulders, arms and neckline.

Before sun lotion, it is advisable to apply a moisturizing base or a product containing vitamins C and E, and ferulic acid (FRAC): these are components that increase the action against burns by 50 percent.

For the body, choose a sunscreen in the form of milk or fluid, which is easily applied and leaves no residue.

If you want to protect your hair, you can use a specific solar oil for your hair which, in addition to protecting you from the sun’s rays, will keep it healthy and shiny.

If you’ve already been to the beach for 2 or 3 hours and you’ve bathed, put cream all over your body again.

Use an elevated factor product for the nose, face and forehead, which are the areas most at risk.



FCC joins
World Day for Safety and Health at Work

Once again this year FCC joins the World Day for Safety and Health at Work held on 28 April. At FCC, improving the safety, health and well-being of people in the workplace is a fundamental pillar of the organisation and is a differentiating value in the development of its activities, which it has promoted in recent months with its internal campaign VIVE SALUDABLE, a commitment to the well-being of the people who form part of the FCC Group.

FCC believes that safety, health and well-being in the workplace are the responsibility of the company, as an economic and legal organisation, and of all its components. The efforts of the different groups and of each of the people who form part of the FCC Group are of vital importance for everyone, both individually and in terms of FCC's competitiveness and sustainability.

The World Day for Safety and Health at Work is a celebration of short tradition that has become a global reference of great significance in the world of work. It was in 1996 when for the first time the date of April 28 was chosen as the day commemorating workers affected by accidents at work and occupational diseases.

The move towards increasingly healthy organisations with greater cultural soundness with regard to the comprehensive care of the people who make up these organisations has become an unavoidable need from a business and social point of view that FCC is firmly committed to.

About VIVE SALUDABLE

VIVE SALUDABLE is a movement, a value and an identity that the FCC Group wants to build and make grow for everyone and for those who is part of the company, with the vision of forming an organisation supported and represented by healthier, happier, capable and fuller people, as one of the fundamental pillars of its strength as a company, a human group and a social agent.

We have a lot in common

Code of Ethics and Conduct



WE HAVE over 57,000 professionals operating in more than 40 countries. WE SHARE a common goal: to improve the quality of life of citizens and to contribute to sustainable progress. WE FOLLOW the same path, guided by the principles of the New FCC Code of Ethics and Conduct.

Familiarise yourself with, respect, and comply with the new FCC Code of Ethics and Conduct.

Report incidents and irregularities:

With an electronic form on the Intranet:
http://fccone.fcc.es/web/fccone/canal-etico-fcc

By e-mail:
canaletico@fcc.es
denunciaacoso@fcc.es

By post:
Post office box 19312 - 28080
Madrid, Spain.

Consult the new FCC Code of Ethics and Conduct at www.fcc.es

FCC



"BICISENDAS", the new CIEN project led by FCC Construcción with the participation of FCC Ámbito

This project will develop a sustainable, energy self-sufficient, intelligent, decontaminating, integrated and safe bicycle lanes.

The general objective of the BICISENDAS project is to develop a new generation of bicycle lanes, which will be of a modular type, produced with sustainable materials that can be custom designed to enable the integration of various technologies and depending on the requirements to be addressed. Accordingly, each module can be multifunctional, providing solutions to the needs not only of cyclists but of the urban environment as a whole.

Modularity also allows faster installation and opening to the public with less disturbance to the environment. It also facilitates the replacement of individual parts and modular products can be transported thereby expanding the potential market. The technologies to be incorporated in the modules focus on four axes: Environment, Energy, Security and ICT (Smart Society).

The project has a duration of four years (2019-2023), and for its development relies on universities and the most advanced technology centres in the areas that constitute the objectives of the project: CSIC (Consejo Superior de Investigaciones Científicas), University of Zaragoza, UPC (Universitat Politècnica de Catalunya), AITIIP, CIMNE (Centre Internacional de Metodes



Numerics A L'Enginnyeria), LEITAT and Luderra.

The bicycle in Spain is already used more than the motorbike and 4.65% of working trips are already made on it. However, several points are still detected in surveys to improve the conditions of the bicycle user in urban environments.

With new policies and restrictions on the use of private vehicles in favour of improvements in air quality in cities, there has been an increase in the use of alternative means of transport to the motor vehicle, and the bicycle is beginning to play an increasingly important role in our cities.

A few years ago, only a dozen municipalities had a bicycle loan system. Today, more than a hundred people have introduced this loan-based mode of transport. In most of the world's cities the use of bicycles as a means of urban transport is being promoted.

The known benefits of using the bicycle for mobility in cities are many: it reduces environmental and noise pollution; it increases local commerce, increases the value of the property close to the bicycle lane; it improves the health of the user by having a more active life and even increases the profits derived from tourism, among others.

To further encourage the use of bicycles, both private and bike sharing systems, this project proposes the development of new bicycle lanes that integrate new technologies from multiple sectors to help increase comfort, safety, the environment and communications in the environment of the bicycle lane, and thus contribute to promoting sustainable transport.

BICESENDAS consortium

FCC Construcción has shown a fundamental interest in the development of new bicycle lane models, giving rise precisely to the motivation for this R&D&I project, approved and financed by the Centre for Industrial Technological Development (CDTI) of the Ministry of Science, Innovation and Universities as part of the CIEN 2018 Strategic Programme. The consortium of companies BICISENDAS is led by FCC Construcción, with the participation of large companies such as FCC Ámbito, IMPLASER, Idneo, Kompuestos, Tradia and TEX Obras y Servicios.

This project is supported by the Sant Boi de Llobregat City Council (which includes its availability to carry out a demonstrator section) and the Cycling Association "European Cycling Federation", which helps to better understand the overall impact that the results obtained by the project can have.

Object

FCC Construcción

1. New applications in polymeric materials with porphyry residues (up to 70% replacement - up to 40% recycled polypropylene and up to 30% recycled porphyry by total weight of the material) and use of porphyry on bicycle lane surface for non-slip surface texture.

2. Obtaining a novel binder for AAM materials developed based on the use of various residues (up to 60% of residues rich in SI / AI) and complemented with industrial by-products.

3. Two new types of AAM materials (dense mixture and porous mixture) developed from the AAM binder and enhancing the use of porphyry fractions as aggregate.

4. Development of a new system based on magnetostrictive materials for the generation of energy specially designed for bicycle lanes.

5. Obtaining multifunctional bicycle lane modules in sustainable materials and new construction procedures adapted to them.



tives



FCC Ámbito

1. Waste recovery:
   - Select, adapt and characterise waste with a high Si/Al content for potential incorporation as raw material in an AAM binder.
   - Study the suitability of different types of waste as support materials for the adsorption of hydrocarbons and for the immobilization of microorganisms
2. Develop biodecontaminating techniques:
   - Isolate strains of microorganisms from real environments, determining the degrading capacity of hydrocarbons and investigate their immobilization in the materials conditioned to generate the biomaterial that will be incorporated into the modules of the bicycle lane.
3. Integrate the materials developed with the rest of the technologies researched in the project in the form of a final demonstrator.



Sylvester Turner, the mayor of Houston, Jerry Davis, deputy mayor, and other municipal authorities with Pablo Colio, CEO of FCC, and Íñigo Sanz, director of the America Area, during the inauguration ceremony.

FCC officially **inaugurates** its **recycling plant in Houston (Texas)**

> "The MRF will process around 65,000 tons in the next 12 months and has a total capacity of 145,000 tons per year."

FCC held its grand opening of the Material Recycling Facility (MRF). In attendance were the City Mayor Sylvester Turner, Vice Mayor Pro Temp Jerry Davis and three other Council members. They were welcomed at the recycling facility by group FCC's CEO Pablo Colio and FCC Environmental Services CEO Inigo Sanz Council members and selected officials from the City of Houston attended to the ribbon cutting ceremony and a tour of the recycling facility.

FCC's MRF, the design, financing, construction and operations are part of the contract awarded to FCC in January 2008, will process and return to the market all the City of Houston recyclable materials during for at least the next 15 years. According to experts it is the most modern and efficient recycling facility in the US.

The MRF will process around 65,000 tons in the next 12 months and has a total capacity of 145,000 tons per year. Thousands of tons of glass, plastics, metals, paper, cardboard, etc. will return to the market thanks to this new facility during the upcoming years.

FCC also built an education centre inside of the facility with the objective to assist the City of Houston to



meet their sustainability goals by training kids and adults on the best practices for recycling.

FCC in the U.S.

FCC is operating in the United States through FCC Environmental Services, the Group's Environmental Services subsidiary in that country, which performs activities of waste collection, recycling and treatment of urban solid waste, industrial waste management and remediation of soils, among others.

FCC has signed ten contracts in Texas and three in Florida in the last few years, totalling more than 1.1 billion dollar, and is currently providing services for more than 8 million Americans.

In recent years, the environmental services area of the FCC Group has achieved important awards in the international arena. It is noteworthy the contract for the construction and management of the Materials Recycling Plant (MRF) of Dallas, at McCommas Bluff, which operates at full capacity and has been selected by the National Waste & Recycling Association (NWRA) as the Best Recycling Facility in North America. On March 2019 the company was awarded the contract in Palm Beach (Florida) for the collection of solid urban waste with an order book value of 215 million dollar.

In the United Kingdom, FCC Environment has recently been awarded the Northamptonshire Waste Collection and Street cleansing contract, which represents an order book of 20 million euro.

Also noteworthy is the agreement signed in March 2019 with the Danish fund Copenhagen Infrastructure Partners (CIP) for the development of one of the largest energy recovery plants in Europe in Lostock (England), with a capacity of 600,000 tonnes per year and an investment of about 560 million euro. The Millerhill recycling and energy recovery facility near Edinburgh (Scotland), with a capacity of more than 150,000 tons per year, is in commissioning and will be fully operational soon. In Spain, it is remarkable the award to the company of the second phase of the Environmental Complex of Guipúzcoa CMG-2, which over 20 years will carry out the treatment, recycling and energy recovery of 102,000 tons per year of various types of waste.



The FCC Group is a world leader in services for cities

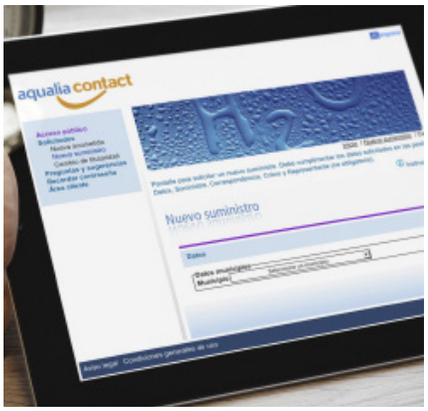
The Environmental business area of the company has been providing municipal services for more than 100 years and has based its success on a commitment to innovation and helping cities to be smarter, more sustainable and more socially responsible. It currently serves nearly 60 million people in almost 5,000 municipalities in thirteen countries, with a network of more than 200 recovery and recycling plants that process 24.5 million tons of waste per year as a resource, including eleven waste-to-energy (WtE) projects with a capacity of more than 3.2 million tons and 360 MW of non-fossil electricity.

360º service



Aqualia offers a comprehensive multi-channel service that responds to all the needs of its users in a **close and personalised manner.**

In Spain, Internet users have increased by four million to reach 93% of the population. In addition, almost 60% of citizens use social networks per month, almost 4% more than the previous year. 96% of citizens have a mobile phone and 87% of them are smartphones. Spaniards are also hooked on mobile phones, since more than 54 million people (equivalent to 117% of the total population) have a mobile line. In addition, in Spain we are 5 hours and 18



minutes a day connected to the Internet through any device. We dedicate 1 hour and 39 minutes to social networks, while we spend almost 3 hours in front of the TV, whether traditional, streaming or a la carte. Music is the least time consuming, as we only spend 42 minutes a day listening to it in streaming.

All these data from Digital 2019 are a sample of the importance of new technologies for the citizen. Water

management companies cannot live outside this reality and must adapt their service to new needs but without forgetting the peculiarities of each client.

The real value of technologies in a service company lies in facilitating the customer's day-to-day life, optimising their management and creating transparent communication channels.

Providing service, beyond complete cycle management

Aqualia takes care of each and every facet of the complete water cycle, including, of course, customer satisfaction with the service. This has been the case at Aqualia since its inception as a brand and company. Even then, the citizen becomes the undisputed axis of management. As a pioneer in the Spanish market, Aqualia defines a new strategy, based on customer service orientation and two key concepts: quality and closeness of service. The company refocuses and redefines the traditional role of companies in the sector, in an evolution from a mere concessionaire to a service company, within the framework of modern utilities. The aim is to offer society, the customer, what they expect and which will allow them to gain their trust by influencing the quality of the service offered.

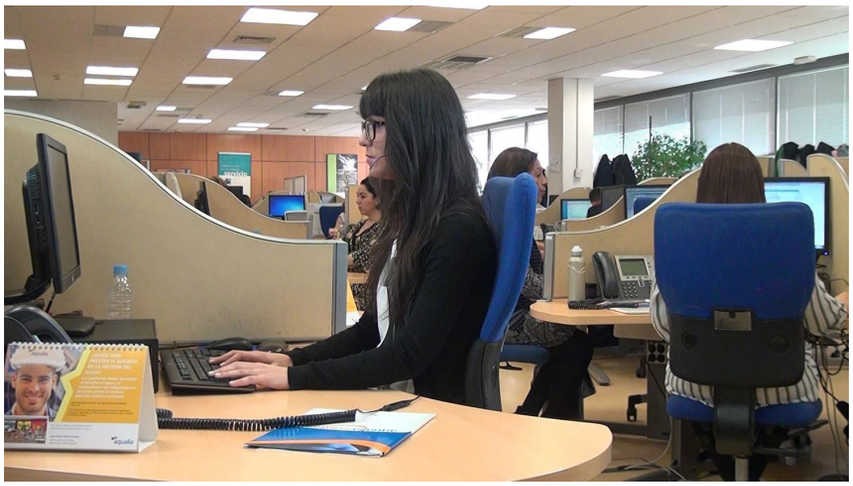
In accordance with this philosophy, Aqualia has evolved over the years in its customer service, implementing the necessary infrastructures and technologies to offer an agile and efficient service.

A comprehensive multi-channel service

A fundamental objective within this process is the expansion of communication channels with the customer. In this sense, Aqualia has been developing new channels in recent years, along a path that leads to providing an integral multi-channel service that responds to all citizens' needs.

The process began in 2004 with the launch of the Customer Service Centre (CAC). With it, the company offers a complementary customer service to that of the commercial offices, which allows a good number of administrative formalities to be carried out, including even obtaining real-time information on specific incidents on the network. This telephone service allows the user to carry out formalities and resolve any type of incident without the need to go to the offices. The telephone service is offered in six languages (Spanish, Galician, Catalan, English, German and French) and is available 24 hours a day throughout the year. In 2018 this service handled more than 747,404 calls. In order to measure their level of satisfaction, 224,953 customers have been surveyed, users of Aqualia Contact, of whom 169,100 rated the service as excellent; 31,914 as very good, and 15,421 as good, reaching a positive satisfaction index of 96.21%.

> “The idea is to offer society, the customer, what they expect and what they want and what will contribute to earning their trust by having an impact on the quality of the service offered.”



> “The implementation of @aqualiacontact, a unique twitter account for all of Aqualia’s public.”

AqualiaOnline, Aqualia's virtual office, was created in 2009, where citizens can carry out all the procedures 24 hours a day, 365 days a year. Access is via the local websites that Aqualia maintains in the towns where it is responsible for managing the Municipal Water Service. Currently, 33 websites are active -including the three that correspond to services in Portugal-. All the websites are certified by Aenor in accordance

> Under the umbrella of Aqualia contact, all of the necessary channels for contacting the company in the best and most complete fashion are made available to the customers.



ces in Portugal-. All the websites are certified by Aenor in accordance with UNE 139803 Level AA, which guarantees compliance with current accessibility requirements. For all these reasons, the virtual office is a simple, secure, agile and confidential alternative for carrying out procedures.

In 2017 the App Smart aqua arrives. This application brings the management of the complete water cycle closer to the mobile phone, through which all the management related to the water contract can be carried out. This opens up a direct channel for communicating notifications, campaigns, as well as other specific content that may be of interest to the customer.

Smart aqua is one of the most complete apps on the market, as it allows direct communication of incidents or breakdowns by including a geolocation system for the user and the sending of up to 2 photographs. This system provides a lot of value to be able to act more quickly in the resolution of any incident. In addition, Smart aqua is a fast way to carry out the rest of the procedures and processes related to the water contract itself: data modification, consultation of consumption, sending of auto-readings with photographs, payment of invoices, consultations and requests. Everything, in a totally safe way and at any time.

The new application does not replace the other channels made available to customers. The company thus offers a comprehensive multi-channel service that responds to all citizens' needs. Face-to-face, telephone and internet channels are available so that they can choose the method they prefer to communicate and provide a solution to their needs.

Aqualia's online and telephone channels are certified according to the UNE-ISO 27001 standard for Information Security Management Systems, complying with the objectives established by law and ensuring the commitment to the security of customer data, as well as integrity, availability and confidentiality.

Within this wide range of services, in the last few months Aqualia has formed a team specialised in customer service through the Twitter @ aqualiacontact profile. A single account for all Aqualia audiences. It is a way of responding to current requirements and to society's growing use of social networks. Through this new channel, available during office hours, processes are optimised and economic and environmental costs are reduced, as management is once again just a click away from our computer, tablet or smartphone.

Aqualia contacts delivers integration

In 2018 a further step was taken. All communication channels, online, telephone, mobile device, web, social networks... are integrated under the same name, Aqualia contact and are interrelated in real time. Under the umbrella of Aqualia contact, all the necessary channels are made available to customers so that their contact with the company is the best and most complete.

Through multi-channel service improvement, reduction of response times, greater closeness to the user, increased trust, and agility in resolving incidents are achieved. Customers, nevertheless, are free to choose the channel that best suits their time and needs.



INTERVIEW

Miguel Perea

Director of Customer Management at Aqualia and coordinator of the "Aqualia contact" Omnichannel Customer Service project.

How was "Aqualia contact" born?

From the very birth of Aqualia, customer service has been one of the basic pillars of the company. We have always been very concerned with improving the user experience, facilitating access to information and interaction between the consumer and the company, and taking advantage of the opportunities offered by new technologies for two-way communication in real time.

In this sense, in 2016 Aqualia launched Smart Aqua, the mobile application to offer all our customers an Omni-channel experience in their relations with the company. The App was added to the existing channels: the face-to-face office, the online office and our own call centre. This year we made the leap into social networks with the launch of a customer service account on Twitter and a new service integrated into Aqualia's new CRM 360º which offers users relevant information in real time via SMS.

Thus, under the umbrella "Aqualia contact", the company provides customers with a large team of professionals and all the necessary channels so that their experience of direct contact with the company is the best and most complete.

What distinguishes Aqualia's CRM 360º project?

Aqualia's new 360º Customer Relationship Management (CRM) integrates all the company's customer service channels, so that they all interrelate in real time and offer the customer a multi-channel experience in their relations with the company. We offer them the channels so that it is the client who chooses according to their tastes and needs.

In addition to improving and upgrading the integrated channels, the CRM 360º incorporates an important new feature in the Geographic Information System, AqualiaGIS. The new system allows the client to be notified via SMS and in real time of any relevant information related to their contract. Mainly this evolution has been developed to instantly communicate any notice or incident that may occur on the network.

Salamanca and Ávila were the first to integrate the SMS alert system and it will be introduced progressively in the rest of the services managed by the company. The aim is to guarantee multi-channels for all Aqualia customers during 2019.

How was the immersion of customer service on Twitter?

Aqualia has been present on Twitter through the corporate account (@aqualia) since 2014. To this account we received, via tweets and/or direct messages, certain requests that also demanded attention through this channel. As soon as we detected it, we started to monitor and listen to Aqualia on social networks, which took us nearly two years.

In the last few months we have formed an ad hoc team for attention on Twitter. In addition, we have established precise protocols for the management of this new Aqualia customer service account on Twitter (@aqualiacontact). A single account for all Aqualia users.

The immersion of Aqualia's customer service on Twitter is implicit in our customer management philosophy: we encourage our users to use the most advanced technology, with guarantees of security and confidentiality, optimising processes and reducing economic and environmental costs.

The aqualiaeduca.com website on the podium of the DIRCOM 2019 Awards



The aqualiaeduca.com website was a finalist in the second edition of the DIRCOM 2019 Awards in the category "Multimedia & Digital External Digital Support".

The aqualiaeduca.com website was a finalist in the second edition of the DIRCOM 2019 Awards in the category "Multimedia & Digital External Digital Support". Aqualia has been the only brand in the water management sector recognised in this edition of the Ramón del Corral awards given by the communication directors of more than one thousand Spanish companies. This multimedia piece will compete in May for the Fundacom awards that recognize good practices in communication of companies and institutions in Latin American countries.

www.aqualiaeduca.com is possibly the best educational website in the water sector, a source of useful information for schools and teachers but, above all, for children with the aim of raising awareness of the need to take care of the planet's water. In the first year of its launch, excellent data has been recorded: 9,000 sessions, which means some 600 active users each month and a total of nearly 400 hours of online training. The company offers on this website the possibility of educating in a different way in the good use of water, taking advantage of the opportunities offered by new technologies.





FCC AVANZA EN SU APUESTA POR LA TRANSFORMACIÓN DIGITAL CON EL DESPLIEGUE DE Office 365

BIENVENIDOS A UN PUESTO DE TRABAJO DIGITAL

Varios meses de trabajo en entornos y colectivos piloto, nos han permitido perfilar todas las aplicaciones asociadas a Office 365, para desplegar correctamente las herramientas.
Durante los meses de marzo y abril, Office 365 ha llegado a casi **2.000** profesionales repartidos en todo en mundo**: Riad, Colombia, Perú, España, Reino Unido …**
Próximamente, se unirán compañeros de **Portugal, República Checa, USA, México y Chile.**

Connect 365

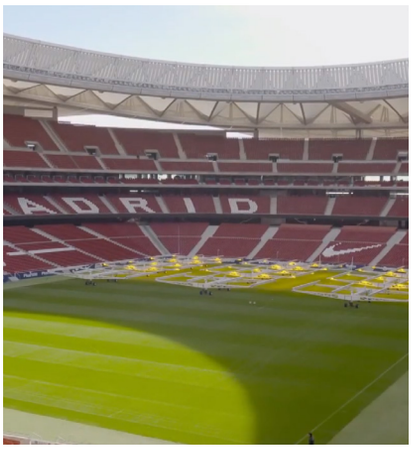
Office 365 ES UNA REALIDAD

Estamos avanzando de manera ordenada y tranquila, cada vez más cerca de nuestro objetivo, que no es otro que **trabajar mejor, desde cualquier parte del mundo y a cualquier hora**, con mayor fiabilidad y comodidad y desde cualquier dispositivo, con herramientas que nos permiten acortar distancias, unir esfuerzos y favorecer la colaboración entre todos.

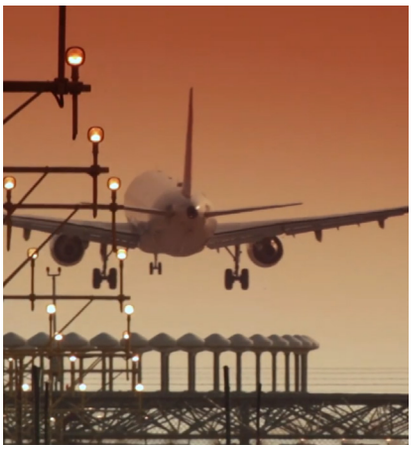
¡LA CLAVE ERES TÚ!

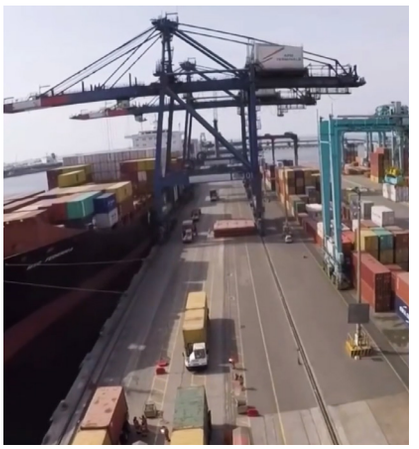
Tu compromiso y colaboración activa es la clave para el éxito de esta iniciativa.
El equipo de **“Gestión del Cambio”** te acompañará en la migración al nuevo modelo.
Recibirás toda la información y formación necesaria para que el cambio suponga el mínimo impacto, en tu día a día.
¡Súbete a la nube!

FCC Construcción presents its new corporate video











We present the new corporate video of FCC Construcción.

In the Construction area of the FCC Group we have more than 115 years of experience, executing all types of civil works (bridges, railway works, roads, tunnels, airport infrastructures, ports), both residential and non-residential construction (sports facilities, hospitals, universities as well as any type of singular buildings).

We have built more than 700 kilometres of tunnels, 8,500 kilometres of roads and motorways, 1,650 bridges, 2,600 kilometres of railways, of which 900 kilometres are high speed and 326 kilometres of underground, 48 dams, 4,500,000 square metres of airport runways, 2,300,000 square metres of airport terminals, 3,000 kilometres of gas and oil pipelines, 76 kilometres of quays, 10,500 kilometres of water pipes, 98 waste water treatment plants.

Watch video



FCC Environment CEE publishes video of 2018 events

Many events have taken place in FCC Environment CEE throughout 2018. As a way of trying to summarise them, the company has made a video with a compilation of the most outstanding milestones.

Watch video

30th FCC Environment
1988–2018
anniversary



World Waste to Energy and Resources Summit in London



FCC Medio Ambiente, for yet another year, participates in World Waste to Energy and Resources Summit in London. This event brings together the main stakeholders in the waste to energy sector throughout the world.

Polish delegation visits FCC Medio Ambiente facilities in Madrid

A delegation of twenty-five people made up of technical staff from the Polish Ministry of the Environment, the Polish Environmental Protection Agency and managers of supra-municipal associations known as "wojewódzki" visited FCC Medio Ambiente's fleet of solid urban waste collection vehicles on Resina Street in Madrid and the anaerobic digestion plant in Las Dehesas, managed by the company and located in the Valdemingómez environmental complex.

Start-up of the new animal protection centre in Jaén



FCC Medio Ambiente has carried out a complete refurbishment of the old municipal animal protection centre in Jaén. With an investment of 175,000 euros, the kennel has a built area of approximately 500 m² and outdoor dog parks of almost 200 m².

FCC Environment will develop an Energy from Waste Facility in Drumgray (Scotland)



FCC Environment, one of the country's leading waste and resource management companies, has presented a new master plan for the sustainable, long-term future of its Greengairs landfill site, in North Lanarkshire, which is a direct response to the "zero waste" strategy of the Scottish Government. The project, worth 350 million pounds sterling, includes a state-of-the-art energy from waste facility capable of producing electricity and heat.

The first company in the sector in Aragon to join the Red Aragonesa de Empresas Saludables



Waste disposal: just like an online purchase

www.otpadacite.bg



FCC Bulgaria has extended the order process for the disposal of construction waste for all its customers in Sofia, Bulgaria. It has launched a new website otpadacite.bg and a new App "Otpadacite" for smartphones where they can easily order containers for construction waste to make waste disposal easier and more convenient for customers.

The Recycling and Energy Recovery Centre in Millerhill, near Edinburgh, starts operations

The new energy from waste plant, which will serve the City of Edinburgh and Midlothian, commenced construction in October 2016 and has been receiving residual waste since October 2018.
In December of the same year, the turbine was synchronised and energy from the grid was exported for the first time.



FCC participates in the environmental awareness campaign in the municipality of Tuineje, Las Palmas de Gran Canarias

Campaña de Concienciación y Sensibilización Medioambiental

Municipio de tuineje
Mejorando contigo
Tuineje en el corazón

Tuineje City Council has launched the environmental awareness campaign "Mejorando contigo. Tuineje en el Corazón" (Improving with you. Tuineje in our Hearts), an initiative that aims to make citizens aware of the importance of keeping the municipality clean.

8th edition of the "Vehicular gas, latest developments in gas propulsion for the automotive industry" Forum

FCC was represented by the director of the Machinery Department, Antonio Bravo, who went over the company's long history of using Compressed Natural Gas (CNG) as fuel, with several developments of his own, many of which are exclusive.



Convensa, awarded the contract to build the platform for the Murcia – Almería High-Speed Mediterranean Corridor, Níjar–Río Andarax section.

The project is 25.5 kilometres long on a single track and runs between the towns of Níjar and Almería. It contemplates the construction of 16 viaducts; an 880-metre-long tunnel to be built using the Belgian method; 56 drainage works; nine underpasses and four overpasses, with their corresponding railway installations; and the definitive enclosure of the section.

Maintenance contract for the Madrid–Northeast high-speed line, lots 1 and 2.



Convensa has also won, together with other companies in the sector, the contract for the maintenance of infrastructure, track and track equipment for the Madrid-Northwest high-speed line, lot 1 and 2.

Video of the new Jorge Chávez Airport in Peru



FCC Construcción participates in the European International Contractors (EIC) Conference

The event brought together the main representatives of European construction companies, along with the main employers of European contractors, including SEOPAN. FCC Construcción was represented by Antonio Burgueño, director of CSR and Innovation, who was in charge of moderating one of the panels which dealt with innovation as a determining factor in the field of construction, as well as its impact and effects on the industry in our sector.





European University students tour the construction project of the new campus of central offices of Airbus in Madrid

FCC Construcción and the Colegio de Ingenieros de Caminos, Canales y Puertos Foundation have signed a collaboration agreement on activities of general interest

The agreement includes the participation, dissemination and positioning of FCC Construcción's activities in the various activities carried out by the Caminos Foundation, where it will be able to showcase its main projects, its experience and its capacity to carry out large civil infrastructures.

Fundación Caminos

FCC at the International Conference on Business and Human Rights



FCC Construcción participated in the International Conference on Business and Human Rights, held on 3 April at the CEOE headquarters. During the conference, human rights initiatives and the monitoring of the effectiveness of the company's responses were discussed. The event was attended by officials from organisations such as the Secretary of State for Trade, the World Organisation for Animal Health (OIE) and the Ibero-American General Secretariat (SEGIB).

We participated in the Forum "The Disability Dimension in United Nations Sustainable Development Goals" organized by Foro Inserta with the support of the Chamber of Commerce of Cantabria and Forética.



Guarantees of the quality of drinking water in the province of Salamanca



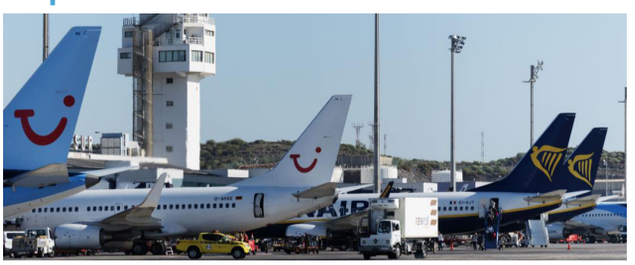
Aqualia will control water quality in the province of Salamanca after executing a contract with the Provincial Council for the Quality Control of Water for Human Consumption, municipal supplies and local entities. The agreement, which will benefit the 376 municipalities in the province, will last for three years, with the possibility of a one-year extension.

New European Deep Purple circular economy project to generate bioproducts from wastewater treatment plant water



Aqualia is leading a new innovation project that contemplates the formulation of five new bioproducts using purple bacteria for the recovery of wastewater resources and solid urban waste. These bioproducts can be used commercially. The project is driven by a consortium of 14 entities from six different countries through its specific public-private joint venture, Joint Undertaking BioBased Industries. It has a European subsidy of almost 8 million euros from the European Union's H2020 programme.

Two new contracts at Tenerife airports



AENA has chosen Aqualia as the winner of two new contracts at Tenerife airports (North and South), which reinforce the commercial relationship with the world's leading airport operator in terms of the number of passengers. The first consists of improving the supply network of the aerodrome of Tenerife Sur, where the company already provides the maintenance service of facilities and in the airport Tenerife Norte the company will provide maintenance services and water quality control of all facilities.

Partnership agreement with UNHCR in favour of refugees



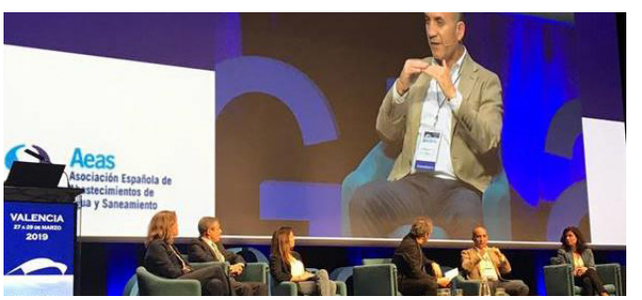
Aqualia and the association Spain with UNHCR have signed a collaboration agreement to carry out a solidarity campaign to raise awareness in favour of refugees and displaced persons and thus improve their living conditions.

AquELAN®, a new patent to convert wastewater treatment plants into energy factories



After two years of experimentation at the Valdebebas (Madrid) and Guillarei (Pontevedra) wastewater treatment plants, Aqualia successfully closes the Pioneer-STP project, which tackles the challenges of sustainable wastewater treatment and aims to transform the treatment plants into energy factories. The project, developed by the company in its role as industrial partner, has been led by the University of Santiago de Compostela and has had the support of the Technical University of Denmark (Denmark), the University of Verona (Italy) and the Royal Institute of Technology (Sweden).

Communication and advances in circular economy focus Aqualia's participation in the 25th AEAS Congress



The 25th edition of the AEAS Congress brought together the main players in the water industry for three days at the Valencia Conference Centre. Aqualia was present at the event with the participation of various representatives in the scheduled lectures and workshops, as well as in the exhibition area with a stand through which different personalities passed.

Personas que trabajan para personas



En el Día Mundial del Medioambiente y cada día

En 2015 la ONU aprobó la Agenda 2030 y fijó los Objetivos de Desarrollo Sostenible (ODS).

La gestión del ciclo integral del agua se ha postulado, a través del ODS 6, como uno de los factores clave para alcanzar el éxito en el camino hacia el desarrollo sostenible.

Aqualia está preparada y a la altura del desafío que plantean los ODS y desarrolla todas sus actividades teniendo en cuenta la triple sostenibilidad: ambiental, social y económica.

Descubre más en
conexionesaqualia.com

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